McLaren Health Plan Community: Individual HMO – MHP Expanded Bronze Standard ZCS Coverage for: Subscriber/Family Dependent | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit us at mclarenhealthplan.org or call Customer Service at (888) 327-0671. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call (888) 327-0671 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0 / individual or \$0 / family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes, the deductible doesn't apply to preventive care, and certain services subject to flat dollar copayments.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$0 / individual or \$0 / family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See mclarenhealthplan.org or call (888) 327-0671 for a list of network providers.	This plan uses a <u>provider</u> network. You will pay less if you use a provider in the <u>plan's</u> network (a " <u>Participating Provider</u> ". You will pay the most if you use a <u>non-Participating Provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>Provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>Participating Provider</u> might use a <u>non-Participating Provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	No charge Deductible does not apply	Not covered	None.	
If you visit a health care provider's office or	Specialist visit	No charge <u>Deductible</u> does not apply	Not covered	Plan Preauthorization for some services is required. See Section 8.2.1 of your Certificate of Coverage. The penalty for not having prior authorization is denial of payment.	
clinic	Preventive care/screening/ immunization	No charge <u>Deductible</u> does not apply	Not covered	Plan Preauthorization for some services is required. See Section 8.2.1 of your Certificate of Coverage. The penalty for not having prior authorization is denial of payment. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
If you have a toot	<u>Diagnostic test</u> (x-ray, blood work)	No charge <u>Deductible</u> does not apply	Not covered	Plan Preauthorization is required for genetic testing. The penalty for not having prior authorization is denial of payment.	
If you have a test	Imaging (CT/PET scans, MRIs)	No charge Deductible does not apply	Not covered	Plan Preauthorization is required. The penalty for not having prior authorization is denial of payment.	
If you need drugs to treat your illness or condition	Generic drugs – Tier 1 (Preferred Generic drugs)	No charge <u>Deductible</u> does not apply	Not covered	Plan Preauthorization is required for some drugs.	
More information about prescription drug coverage is available at	Preferred brand drugs – Tier 2 (Preferred brand drugs)	No charge Deductible does not apply	Not covered	See the Plan Formulary at http://www.mclarenhealthplan.org/community-member/marketplace-mhp.aspx	
plan.org/community- Tier 3 (1	Non-preferred brand drugs – Tier 3 (Non-preferred generic and non-preferred brand drugs)	No charge <u>Deductible</u> does not apply	Not covered	The penalty for not having prior authorization is denial of payment.	

^{[*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at McLarenHealthPlan.org.]

		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Specialty drugs	No charge <u>Deductible</u> does not apply	Not covered	Only Brand Drugs are Covered. Plan Preauthorization is required. See the Plan Formulary at http://www.mclarenhealthplan.org/community-member/marketplace-mhp.aspx The penalty for not having prior authorization is denial of payment.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No charge <u>Deductible</u> does not apply	Not covered	Plan Preauthorization for some services is required. See Section 8.2.1 of your Certificate of Coverage. The	
surgery	Physician/surgeon fees	No charge Deductible does not apply	Not covered	penalty for not having prior authorization is denial of payment.	
	Emergency room care	No charge Deductible does not apply	No charge <u>Deductible</u> does not apply	None.	
If you need immediate medical attention	Emergency medical transportation	No charge <u>Deductible</u> does not apply	No charge <u>Deductible</u> does not apply	Emergency medical transportation from a Non-Participating Provider may result in a balance bill.	
	Urgent care	No charge <u>Deductible</u> does not apply	No charge <u>Deductible</u> does not apply	Urgent care from a Non-Participating Provider may result in a balance bill.	
If you have a hospital	Facility fee (e.g., hospital room)	No charge Deductible does not apply	Not covered	Plan Preauthorization is required for the service to be Covered (with the exception of Maternity Care.) The	
stay	Physician/surgeon fees	No charge Deductible does not apply	Not covered	penalty for not having prior authorization is denial of payment.	
If you need mental health, behavioral	Outpatient services	No charge <u>Deductible</u> does not apply	Not covered	None.	

		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
health, or substance abuse services	Inpatient services	No charge <u>Deductible</u> does not apply	Not covered	Plan Preauthorization is required for the service to be Covered. The penalty for not having prior authorization is denial of payment.	
	Office visits	No charge <u>Deductible</u> does not apply	Not covered		
If you are pregnant	Childbirth/delivery professional services	No charge <u>Deductible</u> does not apply	Not covered	Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)	
	Childbirth/delivery facility services	No charge <u>Deductible</u> does not apply	Not covered		
	Home health care	No charge <u>Deductible</u> does not apply	Not covered	Plan Preauthorization is required for the service to be Covered. Housekeeping services and custodial care are excluded. The penalty for not having prior authorization is denial of payment.	
If you need help recovering or have	Rehabilitation services	No charge <u>Deductible</u> does not apply	Not covered	Physical and Occupational Therapy Disorder and Speech Therapy Treatment for Treatment other than for Autism Spectrum; 30 visits annual max for each. Plan Preauthorization is required for the service to be Covered. The penalty for not having prior authorization is denial of payment. Physical and Occupational Therapy Disorder and Speech Therapy Treatment for Treatment other than for Autism Spectrum; 30 visits annual max for each. Plan Preauthorization is required for the service to be Covered. The penalty for not having prior authorization is denial of payment.	
other special health needs	Habilitation services	No charge <u>Deductible</u> does not apply	Not covered		
	Skilled nursing care	No charge <u>Deductible</u> does not apply	Not covered	45 days annual max	
	<u>Durable medical equipment</u>	No charge <u>Deductible</u> does not	Not covered	Durable medical equipment that costs \$3,000 or more requires Plan Preauthorization. The penalty for not	

^{[*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at McLarenHealthPlan.org.]

		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
		apply		having prior authorization is denial of payment.	
	Hospice services	No charge <u>Deductible</u> does not apply	Not covered	Inpatient hospice services require Plan Preauthorization. The penalty for not having prior authorization is denial of payment. 45 days annual max for inpatient hospice services.	
lf abild was de	Children's eye exam	No charge <u>Deductible</u> does not apply	Not covered	Benefit maximum: 1 eye exam per calendar year.	
If your child needs dental or eye care	Children's glasses	No charge <u>Deductible</u> does not apply	Not covered	Benefit maximum: 1 pair of glasses per calendar year.	
	Children's dental check-up	Not covered	Not covered	Not covered	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care (Adult)
- Dental care (Pediatric)

- Hearing aids
- Long-term care
- Non-emergency care when traveling outside the U.S.

- Private-duty nursing
- Routine foot care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery
- Chiropractic care
- Routine eye care (Adult)
- Weight loss programs

Infertility services

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: your state insurance department at the Michigan Health Insurance Consumers Assistance Program (HICAP) at (877) 999-6442 or DIFS-HICAP@Michigan.gov. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Department of Insurance and Financial Services (DIFS) at (877) 999-6442. Additionally, a consumer assistance program can help you file your appeal. Contact the Michigan Health Insurance Consumers Assistance Program (HICAP) at (877) 999-6442 or <u>DIFS-HICAP@Michigan.gov</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al (888) 327-0671.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa (888) 327-0671.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 (888) 327-0671.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' (888) 327-0671.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$0
■ Hospital (facility) coinsurance	0%
Other coinsurance	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$60	

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$0
■ Hospital (facility) coinsurance	0%
Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$20	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$0
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	
The total Mia would pay is	\$0