



Provider Payment Policy Update

Payment Policy Retraction: Site of Service Program

Post date: January 23, 2026

Original effective date: April 1, 2025

In the February 2025 edition of Provider Network Update, McLaren Health Plan (MHP) announced the implementation of the Site of Service program, effective April 1, 2025. This announcement was distributed to all providers via email and posted online to MHP's Provider Communications page at mclarenhealthplan.org.

After careful consideration, MHP has made the decision to **retract this program and reimbursement policy**. The policy has been removed from our website and will no longer be applied. Please refer to McLaren Health Plan's authorization requirements for services which previously fell under this program.

For questions, please contact MHP Customer Service at 888-327-0761 (TTY: 711).

McLaren Health Plan thanks you for the quality care you deliver!