UPDATE: Professional Fee Schedule

Effective 7/1/25, McLaren Health Plan (McLaren) is updating the professional fee schedule for the McLaren Health Plan Community and McLaren Health Advantage lines of business.

UPDATE: Provider Portal

McLaren has updated its CONNECT portal for Members and Providers. All users must re-register and create a new account to access the portal. Providers can access McLaren CONNECT portal here: Login

The new McLaren CONNECT provider portal allows contracted providers to view eligibility information securely online for members in all lines of business and includes the following features:

- View member eligibility information
- View member claims information
- View member PCP information
- Contact MHP Provider Services online
- Request access to Member Health Profile
- Submit requests for care management disease management programs
- Submit requests for prior authorization through JIVA, the preferred method of sending authorizations.

For more information on how to create an account, visit mclarenhealthplan.org > Providers > Provider Resources > User Guides or contact MHP Customer Service at 888-327-0671.

REMINDER: Authorization Updates, Changes, and Clarifications

Updates, changes, and clarification to authorization requirements will be completed on a quarterly basis. Any updates, changes, or clarifications will be effective in January, April, July and October of each year. The list of Service Codes Requiring Preauthorization is available online at mclarenhealthplan.org > Providers > Medical Management and Authorization > Referral and Authorization Guidelines.

Please refer to the website for an updated authorization requirements list with effective dates of January 1, April 1, July 1, or October 1 of each year.

If you have any questions, please contact your Provider Relations Representative at (888) 327-0761 (TTY: 711) for assistance.

McLaren Health Plan thanks you for the quality care you deliver!