

Provider Portal Enhancements

Provider Portal enhancements are coming soon! McLaren Health Plan has heard from you, and we are excited to announce the launch of our improved Provider Portal. Effective April 1, 2025, McLaren Health Plan is updating the CONNECT portal for Providers and Members. On April 1, 2025, all users must re-register and create a new account to access the portal.

Key Features include:

- View member eligibility information, including PCP assignment
- View member claims information
- PCPs can view and export member rosters
- Request Quality Reports
- Submit requests for prior authorizations
- Submit claim adjustment requests and disputes online
- Submit requests for care management and disease management
- Direct links to important resources

Impact

- Any current McLaren Health Plan Provider Portal user accounts will be deactivated.
- Existing McLaren CONNECT users will use their existing McLaren CONNECT credentials to access the new Provider Portal; however, users must revalidate and re-register their group for security purposes.
- All other users must register under a new account.

Importance

Providers must complete the sign-up process to gain access to the portal. Users are required to create individual accounts and will need a valid Tax ID and Organizational NPI to register. For more information on how to setup an account, please visit mclarenhealthplan.org > [Providers](#) > [Provider Resources](#) > User Guides. If you have any questions or issues with creating your provider portal account, please contact McLaren Health Plan Provider Services at 888-327-0761 (TTY: 711) for assistance.

McLaren Health Plan thanks you for the quality care you deliver!