



<b>Notification Date:</b>	6/15/2026
<b>Claims Initiative Topic:</b>	Electronic Visit Verification Recoupment
<b>Announcement:</b>	Electronic Visit Verification (EVV)
<b>Line of Business</b>	Medicaid
<b>Impacted Specialties:</b>	Home Health
<b>Status:</b>	In Process
<b>Estimated Completion:</b>	July 2026

**Initiative Description:**

Following a post-adjudication audit, McLaren Health Plan identified claims that were inappropriately reimbursed. McLaren Health Plan aligns with MDHHS policy related to Electronic Visit Verification (EVV) Compliance. Per MDHHS Bulletin MMP 26-10, home health care services (HHCS) and personal care services (PCS) must use the state EVV system or their own EVV system to report services that require EVV. Dates of services impacted are from 1/1/2026 to current. This will be a one-time post payment audit as future claims will be front end denied if they are sent to the plan without EVV approval.

To ensure compliance with Medicaid requirements, McLaren will be initiating a recovery of the impacted payments. The recovery process will begin 7/15/2026.

Additional information regarding Medicaid guidelines can be found at:

*[MDHHS Medicaid Policy Bulletins](#)*

[https://www.michigan.gov/mdhhs/doing-business/providers/providers/medicaid/policyforms/2026-medicaid-policy-bulletins \](https://www.michigan.gov/mdhhs/doing-business/providers/providers/medicaid/policyforms/2026-medicaid-policy-bulletins)

MMP 26-10 Electronic Visit Verification (EVV) Compliance