



Notification Date:	10/15/2025
Claims Initiative Topic:	Clerical Overpayment Recoupment
Announcement:	New vs Established
Line of Business	Medicaid
Impacted Specialties:	Multiple
Status:	In Process
Estimated Completion:	12/1/2025

Initiative Description:

Following a post-adjudication audit, McLaren Health Plan identified claims that were inappropriately reimbursed. McLaren Health Plan and MDHHS aligns with CMS policy related to New Patient Reimbursement. A new patient is one who has not received any professional services (e.g., E/M service or other face-to-face service (e.g., surgical procedure)) from the physician or physician group practice (same physician specialty) within the previous 3 years. Impacted codes include: 92002, 92004, 99202, 99203, 99204, 99205, 99341, 99342, 99344, 99345. Per MDHHS guidelines, Medicaid covers one new patient visit for a physician or a group practice for the same beneficiary, regardless of the type of new patient visit billed. Dates of services impacted are from 1/1/2023 to current. This will be an ongoing post payment audit with future recoupment projects.

To ensure compliance with federal and Medicaid requirements, McLaren will be initiating a recovery of the impacted payments. The recovery process will begin 11/15/2025 with an estimated completion for this project by 12/1/2025.

Additional information regarding Medicaid guidelines and CMS Global Surgery guidelines can be found at:

MDHHS Website

<https://www.mdch.state.mi.us/dch-medicaid/manuals/MedicaidProviderManual.pdf>

MDHHS Provider Manual Section 5.4 Initial Visits, Practitioner page 37.

CMS Website

<https://www.cms.gov/research-statistics-data-and-systems/monitoring-programs/medicare-ffs-compliance-programs/recovery-audit-program/approved-rac-topics-items/0043-new-patient-visits#:~:text=A%20new%20patient%20is%20one,Affected%20Codes>