



## HEALTH PLAN

### How to Report Fraud, Waste or Abuse:

If you suspect someone of fraud, waste or abuse, please help us keep costs down by contacting us immediately.

You do **NOT** have to give your name. You may remain anonymous.

### Information we'll ask you for:

- The name of the McLaren Health Plan member or doctor, hospital or other health care provider involved; and
- The date that the service or incident took place; and
- A short description of your concerns or of the acts that you suspect involved fraud, waste or abuse.

You can give us your name and telephone number and request that your name **NOT** be used.

Your name will be left out of the report. However, if you provide your name, we will be able to call you and ask any questions we may have.

### How to notify McLaren Health Plan of suspected fraud, waste or abuse:

- Call the 24-hour Compliance Hotline (866) 866-2135; or
- Call Customer Service (888) 327-0671, (TTY: 711); or
- Fax to (810) 733-5788; or
- Download and print the Fraud Complaint Form from McLarenHealthPlan.org ;complete the form; and
  - Mail to: McLaren Health Plan - Compliance Department  
G-3245 Beecher Rd.  
Flint, MI 48532; or
  - Email to: [mhpcompliance@mclaren.org](mailto:mhpcompliance@mclaren.org)

G-3245 Beecher Road • Flint, Michigan • 48532  
tel (888) 327-0671 • fax (877) 502-1567  
McLarenHealthPlan.org



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### **How to notify the State of Michigan Medicaid Program:**

If you suspect someone of committing fraud, waste or abuse, you may also contact the State of Michigan directly. You do not have to give your name. You may remain anonymous.

- Call: (855) MI-Fraud (643-7283); or
- Online: [www.michigan.gov/fraud](http://www.michigan.gov/fraud); or
- Email: [mdhhs.oig@michigan.gov](mailto:mdhhs.oig@michigan.gov); or
- Write: Office of Inspector General  
P.O. Box 30062  
Lansing, MI 48909

### **How to notify Medicare**

If you suspect someone of committing Medicare fraud or abuse, you may also contact the Office of the Inspector General directly. You do not have to give your name. You may remain anonymous.

- Call: (800) 447-8477; or
- Fax: (800) 223-8164; or
- TTY: (800) 377-4950; or
- Online: [www.oig.hhs.gov/fraud/report-fraud](http://www.oig.hhs.gov/fraud/report-fraud); or
- Write: Department of Health and Human Services  
Attn: Hotline  
P. O. Box 23489  
Washington, D.C. 20026