

Telehealth

Since March 2020, COVID-19 has continued to impact health care services across the nation. Although this time has been stressful and difficult, it has increased availability of telehealth services. Many providers, facilities and patients have realized the benefits of telehealth and the way it has positively impacted the access to care. For calendar year 2020, NCQA is recognizing the benefits of telehealth to provide access to care and have included telehealth services to show compliance for the following HEDIS® measures.

HEDIS Measures with Telehealth Component

- Adult access to preventive/ambulatory health services (AAP)
- Weight assessment and counseling for nutrition and physical activity for children/adolescents (WCC)
- Controlling high blood pressure (CBP)
- Comprehensive diabetes care (CDC) specific to BP readings
- Follow-up care for children prescribed ADHA medication (ADD)
- Follow-up after hospitalization for mental illness (FUH)
- Follow-up after emergency department visit for mental illness (FUM)
- Prenatal and postpartum care (PPC)
- Well-child visits in the first 30 months of life (W30)*
- Child and adolescent well-care visits (WCV)*

**New or modified measure for 2020*

For Medicaid telehealth services must be billed with the GT modifier. For Commercial/Marketplace/Health Advantage telehealth services must be billed with the place of service code "02" for telehealth or the CPT telehealth modifier "95." McLaren Health Plan (MHP) follows MDHHS guidelines and fee schedules for the coverage and reimbursement of telehealth services. MHP Community follows CMS guidelines for coverage and reimbursement is based on contracted fee schedules.

Don't forget flu shot season is almost upon us! During the COVID-19 pandemic, it is even more important this year for flu shots to be administered and recommended to patients.

Remember to talk to your patients about tobacco cessation. MHP has a free tobacco cessation program for MHP Community and Medicaid members. Call 800-784-8669 for more information.

Thank you for the quality care you deliver!

PCP Feedback (Please print)

Comments, requests, questions, etc.: FAX to **810-600-7985**

PCP Name/Office Name: _____

Name: _____ Phone: _____

Email: _____

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