

IMPORTANT CHANGES beginning January 1, 2019 for all McLaren Health Advantage Members!

At McLaren Health Advantage (MHA) our goal is to offer a high-quality provider network that includes McLaren's fully integrated health care network accompanied by other select In-Network providers to maintain access to affordable care for all employees. MHA would like to take this opportunity to inform you of some network changes beginning January 1, 2019. These changes impact the provider network and Pharmacy Benefit Manager. Below is a description of the changes.

Pharmacy Benefit Manager (PBM)

MHA is pleased to announce a new PBM for 2019. Effective January 1, 2019, MHA is transitioning to MedImpact. You will receive a new ID card that will have updated pharmacy information on it. You must present this new card to the pharmacy beginning January 1, 2019. Additional information along with your new ID card will be mailed to your home in December.

Provider Network

In order to ensure that all McLaren Health Advantage members understand the benefit levels as they pertain to provider networks, the grid below will explain network designations and benefit levels.

In-Network Benefit Level			
Network Name	Description	Benefit Level	What does it mean to me?
Domestic Provider	McLaren owned or employed Facilities and Providers	In-Network copays, deductibles and coinsurance apply and there is NO balance billing	You will receive the lowest out-of-pocket expense when services are obtained from Domestic Providers or In-Network Providers
In-Network Provider	Health Care Provider directly contracted with McLaren Health Advantage	In-Network copays, deductibles and coinsurance apply and there is NO balance billing	You will receive the lowest out-of-pocket expense when services are obtained from In-Network Providers

Out-of-Network Benefit Level			
Network Name	Description	Benefit Level	What does it mean to me?
Specifically Designated Provider (Secondary Network)	Health Care Providers that have a contractual relationship with McLaren Health Advantage in the Secondary Network	Out-of-Network copays, deductibles and coinsurance apply, but there is NO balance billing	Your out-of-pocket expense is higher when you receive services from a Specifically Designated Provider, however you are protected from balance billing
Out-of-Network Provider	A Provider who is not In-Network with McLaren Health Advantage.	Out-of-Network copays, deductibles, coinsurance and balance billing apply	Your out-of-pocket expense is higher when you receive services from an Out-of-Network Provider. In addition you may be subject to balance billing. Balance Billing is the difference between the Provider's charges and the reasonable and customary amount paid by the plan

Below is a list of Facilities and Employed Providers that are in the Specifically Designated/Secondary Network of Providers (as a reminder, services received by Specifically Designated/Secondary Network providers are part of your **out-of-network benefit**), new additions to this list effective January 1, 2019 are noted with an asterisk (*):

- Beaumont Dearborn*
- Beaumont Farmington Hills*
- Beaumont Grosse Pointe*
- Beaumont Royal Oak*
- Beaumont Taylor*
- Beaumont Trenton*
- Beaumont Troy*
- Beaumont Wayne*
- Borgess Lee
- Borgess
- Borgess-Pipp
- Brighton Hospital
- Carson City
- Crittenton
- Henry Ford
- Henry Ford Kingswood
- Henry Ford Macomb
- Henry Ford West Bloomfield
- Henry Ford Wyandotte
- Hurley
- Kalkaska Memorial*
- Maplegrove Center
- Mid-Michigan
- Munson Cadillac
- Munson Charlevoix*
- Munson Grayling
- Munson
- Munson Manistee*
- Munson Otsego*
- Paul Oliver
- Providence
- Providence Park
- Quest Laboratories
- Regional Medical Imaging*
- Sheridan
- Sparrow
- Sparrow Clinton
- Sparrow St. Lawrence
- Spectrum Big Rapids
- Spectrum Blodgett
- Spectrum Butterworth
- Spectrum Gerber
- Spectrum Kelsey
- Spectrum Ludington
- Spectrum United
- Spectrum Zeeland
- Spectrum Reed City
- Spectrum Pennock
- St John
- St John Macomb Oakland
- St John River District
- St Joseph Mercy Oakland*
- St Mary's Saginaw
- St Mary's Towne Centre
- St Mary's Standish
- St Joseph Tawas
- University of Michigan

Remember, you will receive the lowest out-of-pocket expense when you receive services from Domestic or In-Network Providers. The McLaren Health Advantage Provider Directory is available at www.McLarenHealthAdvantage.org or through your Member Portal, McLaren CONNECT.

If you have any questions, please call Customer Service at (888) 327-0671, TTY: 711 for assistance.