HOSPITAL COMMUNITY HEALTH BENEFIT STRATEGIES/IMPLEMENTATION PLAN 2020

MCLAREN FLINT

Priority Health Need: Social Determinants of Health (SDOH)

Long Term Goal: Increase public safety and community engagement and reduce blight in neighborhoods in the University Corridor and College Cultural Neighborhood in Flint.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Provide resources to maintain Flint Urban Safety Corps initiative	Through the Flint Urban Safety Corps, deploy 14 full and part-time AmeriCorps members to work in the University Corridor neighborhood to build capacity of community watch groups, radio patrol groups, bike watch groups, organizing and implementing board-ups of blighted buildings, canvassing neighborhoods with relevant information related to safety and environmental enhancements. Designate annual funding to support Urban Safety Corps staffing	Annual Funding through McLaren Flint Urban Safety Corps workers United Way staff	United Way of Genesee County; AmeriCorps; University of Michigan-Flint	Reduction of crime in targeted neighborhoods; Increase in awareness and knowledge of residents about crime prevention and safety measures; Increase in resident collaboration and engagement around safety and reduction of blight in targeted neighborhoods; Reduction in blight in targeted neighborhoods	# of reported crimes in targeted neighborhoods, as measured by police reports; # of households impacted by Urban Safety staff # of neighborhood initiatives Implemented around crime- reduction and prevention # of blighted structures boarded up, torn down or improved

Priority Health Need: Social Determinants of Health (SDOH)

Long Term Goal: Provide vulnerable individuals with food insecurity in Genesee County access to healthy food resources and linkages to additional programs that can address related needs.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Provide food to the Genesee County Food Rescue program	On a weekly basis (every Friday morning) food that has been prepared throughout the week, in the McLaren Flint kitchens is picked up by a representative from the New Life Center for distribution to people in need of food through their soup kitchen and food pantry, which is open Tuesdays and Thursdays and located in downtown Flint	Over-produced food at McLaren Flint Nutritional Services McLaren Flint nutritional services staff (daily food preparation and packaging) New Life Center staff	Genesee County Food Rescue Program St. John Vianney Catholic Church Food Bank of Eastern Michigan St. Luke's New Life Center	Increase quantity of healthy food and meals for people with food insecurity who are served through the New Life Center. Increase capacity of New Life Center to serve more people with food insecurity. Increase referrals to other community resources for people with food insecurity who are served through the New Life Center.	# of People served monthly through Genesee County Food Rescue Program; # of people referred to other related community resources through St. Luke's New Life Center
Harvest Food Gathering	Organize and execute food drive among McLaren Flint employees; collect food donations and coordinate with Food Bank of Eastern Michigan to pick up and distribute food items	Food donations from McLaren Flint employees McLaren Flint Nutritional Services staff Food Bank of Eastern Michigan transportation and distribution services	Food Bank of Eastern Michigan Michigan Health and Hospital Association	Food provision to those in need, as distributed through the Food Bank of Eastern Michigan.	Pounds of food donated # of people served

Priority Health Need: Social Determinants of Health

Long Term Goal: To identify and address SDOH barriers that impact medical care and recovery for patients discharged to Skilled Nursing Facilities (SNIF) with goal of resource provision and reduction in hospital readmissions.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Screen patients being discharged to Skilled Nursing Facilities (SNIF) using SDOH tool and share results with SNIF to address patient needs, with goal of reducing hospital readmission.	Activities Case Management meets with all patients prior to discharge to SNIF, completes SDOH screening and shares screening results/outcomes with appropriate SNIF to enhance awareness of patient needs and resource connections, to promote continuum of care and reduction of hospital readmission for patients Case Mgt. provides daily list of patients whose physicians are part of McLaren Physician Partners to MPP case managers, with SDOH screening results, for case	Resources Case Management staff at McLaren Flint SDOH screening tool Skilled Nursing Facilities in Genesee County McLaren Physician Partners case managers	Collaborations Genesee County Skilled Nursing Facilities McLaren Physician Partners	Impact Improved care and resource connection for patients discharged to Skilled Nursing Facilities. Reduction in hospital readmission for patients referred to SNIF	
	managers to utilize in additional follow-up with the appropriate SNIF for each patient.				

Priority Health Need: Child Health & Development

Long Term Goal: Provide medical and psychosocial examinations to children who are suspected victims of child sexual abuse with the goal of gaining forensic evidence to bring perpetrators to justice as well as providing children and their families with supportive services.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Child Evaluation	Provide medical	Funding of clinic	McLaren Flint	Provide specialized	# of children
Clinic	and psychosocial	operations		medical in support	served
	examinations of		Voices for Children	of children and	
	children who are	Dedicated	Advocacy Center	families impacted	# of criminal cases
	suspected victims	physician coverage		by child sexual	supported
	of child abuse	for clinic	Genesee County	abuse.	
			Court System		
	Provide testimony	Trained nursing		Gather physical	
	in court related to	and support staff	Genesee County	evidence necessary	
	medical		Law Enforcement	to prosecute	
	examinations as	Specialized medical		perpetrators of	
	required.	equipment		child abuse and	
				provide court	
		Support for		testimony as	
		specialized training		required.	

Priority Health Need: Mental Health

Long Term Goal: To provide improved access and expanded services to serve a growing demand for mental health services for adolescent and adult residents of Genesee County.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Recruit and hire	Recruit and hire	Board certified	Genesee County	Enhanced access	# of people
additional	board-certified	psychiatrists	Community Mental	to behavioral	receiving
psychiatrists.	psychiatrists to		Health	health services for	treatment for
	increase	McLaren Flint		adults and	mental health
Add operational	psychiatric	Behavioral Health	Genesee	adolescents in	issues
beds to inpatient	coverage for	Programs (adult	Intermediate	Genesee County.	
behavioral health	patients.	inpatient, adult	School District		Number of
unit.		and adolescent		Increased volume	psychiatrists on
	Add 2 operational	(age 12-18) partial	Reliable	of people receiving	medical staff
	psychiatric beds to	hospitalization,	Transportation	behavioral health	
	Behavioral Health	adult outpatient).	Service	services.	
	inpatient Unit for a				
	total of 36.	Teacher from GISD		Increased capacity	
		works daily with		to serve behavioral	
	Provide free	adolescent Partial		health needs	
	transportation for	Hospitalization		among Genesee	
	eligible patients in	patients as		County residents.	
	the partial	academic resource.			
	hospitalization			Removal of	
	program to insure	Reliable		transportation as a	
	treatment access.	Transportation		barrier to service	
		Service		for patients.	

Priority Health Need: Mental Health

Long Term Goal: To provide integrated behavioral health services to primary care and cancer patients to address behavioral health issues with early intervention and treatment.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Integrated Primary Care and Integrated Cancer Care programs	During primary care visit, if medical provider determines the patient would benefit from a behavioral health assessment, the psychologist/psychology fellow is contacted and provides immediate same-day assessment with patient to determine behavioral health intervention and treatment plan (coping skills, stress mgt., sleep strategy, etc.) Offered at no charge to pts. Same process is followed for surgical	Resources Psychologists Clinical Psychology Fellows	Oncology physicians Primary Care physicians	Impact Improved care continuum through early identification of behavioral health needs and connection to services for patients. Enhanced support for behavioral health needs and issues associated with a cancer diagnosis to assist in overall treatment and recovery.	
	oncology and radiation oncology patients at McLaren's Karmanos Cancer Institute, at no charge to patients.				

Priority Health Need: Mental Health Long Term Goal: Suicide prevention

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Emergency Department Suicide Risk Screening Program	Screen all patients at the Emergency Dept. at McLaren Flint, using the Columbia Suicide Severity Rating Scale. If identified as potentially suicidal,	Columbia Suicide Severity Rating tool; ED staff; Clinical psychologists Psychiatrists	Community-wide initiative	Prevention of suicide through early intervention to address suicidal behaviors or thoughts with appropriate treatment and followup.	# of people referred for psychology and/or psychiatric follow- up
	intervene with referral for clinical psychologist evaluation or psychiatric consult, as appropriate.				

Priority Health Need: Obesity & Health Behaviors

Long Term Goal: To provide programs to address obesity and healthy behaviors for Genesee County residents

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
McLaren Bariatric	Provide	Bariatric surgeon	Crim Fitness	Healthier lifestyles	# of patients
and Metabolic	comprehensive/		Foundation	and reduction of	receiving services
Institute	multidisciplinary	Dietitian		co-morbidities for	
	surgical weight loss			patients after	Improvement in
	program, including	Clinical		undergoing	health measures
	2 surgical options,	Psychologist		bariatric surgery	for patients
	behavioral health			and participating in	
	and nutrition component;	Nursing support		post-surgery resources.	
		McLaren fitness		. 655 a. 665.	
	Provide bariatric	center			
	pt. support group				
		Crim Training			
	Provide dedicated	Facilitator			
	Facebook page for				
	bariatric patients				
	Fund Crim Training				
	Program costs and				
	provide program				
	trainer for				
	interested patients				
	Provide clinically				
	monitored fitness				
	center for patient				
	exercise				

Priority Health Need: Health Behaviors

Long Term Goal: To provide Flint residents access to health information and resources that address health behaviors.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Eisenhower	McLaren Family	Eisenhower School	Eisenhower School	Flint families gain	# of students
School/McLaren	Practice residents	facility and staff		access to timely	impacted
Family Practice	(18) and Medical		Flint Community	health information	
Program	Director of	McLaren Flint	Schools	and resources	# of participants in
Collaboration	Behavioral Services	Family Practice		through medical	Ask the Doctor
	meet twice per	residents and	Genesee Health	professionals.	series
	month at	Behavioral Health	Plan		
	Eisenhower with	Medical Director		Program expansion	# of schools
	school staff, parent		Crim Youth	to additional	participating in
	liaison, Genesee		Program	schools.	program
	Health Plan and				
	Crim Youth				
	Program to assess				
	needs and plan				
	programming at				
	the school to				
	address those				
	needs.				
	Staff "Ask the				
	Doctor" monthly				
	series at				
	Eisenhower to				
	discuss various				
	health topics and				
	resources for				
	parents and				
	general public				

Long Term Goal: To increase access to medical services for uninsured adults (ages 18 through 65) who are eligible residents of Genesee County and to assist with transition to sustaining programs of healthcare.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Genesee Free	McLaren Flint	Time and services	Genesee Free	Thousands of	# of people served
Medical	internal medicine	of McLaren Flint	Medical Clinic (and	uninsured	at the Clinic
Clinic/McLaren	residents and	Internal Medicine	their supporting	residents in	annually
Partnership	faculty physicians	Physicians and	partners)	Genesee County	
	staff the Free	medical residents;	6 11 11	receive needed	# of lab tests
	Medical Clinic	McLaren Flint	Genesee Health	medical care and	performed and
	three days per	Family Medicine	Plan	treatment, along	value of free tests
	week, and provide	Physicians and		with support	provided
	medical care and services to	medical residents; McLaren Flint		services, free of	Value of medical
	uninsured clients,	psychologists and		charge.	services
	at no charge.	psychology			Services
	at no charge.	fellows;			
	McLaren Flint	Tellows,			
	Laboratory	McLaren Flint			
	Services receives	Laboratory			
	lab specimens	Services (staff and			
	from the Free	equipment)			
	Medical Clinic and	, , ,			
	performs testing				
	services/results at				
	no charge.				
	McLaren Family				
	Medicine program				
	physicians staff				
	free monthly				
	Women's Health				
	Clinic to support				
	maternal and child				
	health needs				
	McLaren Flint				
	Psychologists and				
	psychology fellows				
	hold monthly				
	Lifestyle Clinics for				
	patients at the				
	Free Medical Clinic				

Long Term Goal: To provide transportation to and from healthcare services for patients unable to drive themselves, seek other means of transportation or afford transportation costs

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Patient Care Fund	Utilize patient care	Patient Care Fund	MTA	Patients with no	# of patients
at McLaren Flint	fund at McLaren	at McLaren Flint		means of	receiving services
	Flint to pay for		Taxi Services	transportation are	
	transportation	Taxi services;		safely transported	Cost of
	costs for patients	Mass		to home or	transportation
	with no means of	Transportation		appropriate setting	services
	transportation and	Authority		after discharge	
	inability to pay for	buses/services		from hospital.	
	public transport				
Transport	Contract with	McLaren ED staff;	Reliable Company	With elimination of	# patients served
behavioral health	Reliable	McLaren Discharge		transportation	
patients to and	Transportation	Staff;		barrier, patients in	Dollars invested
from partial	vendor to	McLaren Flint		need of behavioral	
hospitalization	transport	Funding for		health services can	
program at	behavioral health	Behavioral Health		access daily	
McLaren Flint to	patients to and	Patient Transport		treatment in	
eliminate barrier in	from partial			partial	
seeking treatment.	hospitalization			hospitalization	
	program at			program.	
	McLaren Flint				

Priority Health Need: Healthcare Access

Long Term Goal: To provide access to health screenings, information and resources for Genesee County residents

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Wellness Health Fair at Our Lady of Guadalupe Church, Flint MI	Provide physicians through McLaren Family Practice Residency Center to the Health Fair to offer free health screenings in diabetes, hypertension, obesity and mood disorder, along with an "Ask the Doctor" booth for health-related questions and information	Family Practice physicians (medical residents and faculty physicians) Health screening tools Collateral brochures and handouts with health information	Our Lady of Guadalupe Church	Enhanced access to health screenings, information and resources for members of the Flint Latino American community	# of participants # of health screenings performed # of referrals to physicians/other health services

Long Term Goal: To connect residents of Genesee County with resources available in the community to address health needs and related issues

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Community	Case Management	Case Management	McLaren Health	Increase in	# of community
Resource Day at	staff at McLaren	staff time in	Management	community	residents
McLaren Flint.	Flint coordinates	planning and	Group; MedStar	awareness of	attending;
	with community	staffing the event	Ambulance;	resources to	
	agencies to		McLaren Advance	address a variety	# of agencies
	facilitate their	Vendor time in	Care Planning;	of health-related	participating
	participation in the	staffing event	Disability Network;	needs.	
	Resource Day, held		Valley Area Agency		
	every October in	Advertising and	on Aging; Genesee		
	McLaren Flint	printing costs in	Co. Health Dept.;		
	Auditorium	promoting event	Genesee Health		
			System;		
	McLaren Flint		Alternative Elder		
	marketing staff		Care; McLaren		
	prepares		Outpatient		
	promotional		Coumadin; Wound		
	materials and		and Diabetic		
	promotes event		Education Clinics; The Lodges of		
	through media and agency sources		Durand; Dept. of		
	agency sources		Veteran's Services		
	Community		Outreach Program;		
	vendors set up and		United Way; Legal		
	staff informational		Services of Eastern		
	booths/displays at		Michigan; Visiting		
	Community		Physicians Assoc.;		
	Resource Day		Families Against		
	,		Narcotics; Building		
			Stronger Women;		
			Caretel Inns of		
			Linden; Greater		
			Flint Health		
			Coalition; Home		
			Town Heroes;		
			Hamilton		
			Community Health		
			Network; Durand		
			Senior Care and		
			Medical		
			Professional		
			Corporation		

Long Term Goal: To provide medications for individuals who are being discharged from the hospital and cannot afford to pay for their prescriptions.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Patient Care Fund	Case management	Case management	McLaren Flint	Patients have	# of individuals
at McLaren Flint	staff identifies	staff	Foundation	access to needed	served
	patients in			medications to	
	financial need	Patient Care Fund	McLaren	support treatment	# of dollars in
	through initial		employees who	and recovery.	donated
	screening eval.		donate to fund		medications
	Case managers		through special		
	send pt.		Every Change		
	prescriptions to		Makes a Big		
	Walgreen's for cost		Difference		
	estimate of patient		Campaign		
	portion of				
	prescription.				
	Case manager				
	meets with patient				
	to assess if patient				
	can meet financial				
	obligation.				
	If not, case				
	manager works				
	with physician to				
	determine if there				
	is a less expensive				
	but effective				
	prescription.				
	If no resources,				
	patient				
	medications are				
	funded through				
	Patient Care Fund				
	and patient is				
	connected with				
	community				
	resources for				
	further support				

Priority Health Need: Chronic Disease Burden

Long Term Goal: To provide resources that assist people with Chronic Health conditions in managing their condition, preventing complications and improving health outcomes.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Outpatient Diabetes Education Program	Provide weekly one-on-one and group sessions for patients with diabetes. A team including a dietitian, nurse, pharmacist and physician provide education with patients. Open to public with physician referral. If insurance does not cover cost of sessions, patients unable to pay are provided service through hospital charity care program.	Dietitian Nurse (program coordinator) Physician Pharmacist Marketing materials distributed to primary care offices, health fairs and other community events Online information regarding program	Genesee County physicians Community organizations sponsoring Health Fairs and other events where program materials are shared	Genesee Co. residents provided access to resources for management of diabetes with goal of improved health outcomes.	# of people served
Pulmonary Rehabilitation for patients with COPD (chronic obstructive pulmonary disease)	Provide weekly classes and exercise for COPD patients. Open to public with physician referral. High risk COPD inpatients receive free assessment with Respiratory Therapist for lifestyle and health behaviors, with recommendations and resource referral. People with COPD can join Pulmonary Gym for monitored workout.	Respiratory Therapists Pulmonary Rehab Gym Marketing materials distributed to primary care offices, health fairs and other community events Online information regarding program	Genesee County physicians	Provide access to services for management of COPD, with goal of improved health outcomes.	# of people served

Priority Health Need: Effective Care Delivery for an Aging Population

Long Term Goal: Provide Medicare patients with resources to prevent hospital readmissions, ensure continuum of care and meet basic needs.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Collaborative program with Valley Area on Aging Care Transition Program/McLaren Case Management	Case Management Identifies Medicare patients at discharge who are potential high risk for readmission; works with patient's physician to get referral to VAAA care transition program. Coordinates patient referral with VAAA. Patient seen in home day after discharge by Nurse Practitioner through VAAA who can identify/treat medical issues and connect patient to other needed resources.	Case Management Staff at McLaren Flint Valley Area Agency on Aging staff	Valley Area Agency on Aging McLaren Flint medical staff members	More Medicare patients connected to program for managing care, identifying medical issues and preventing hospital readmission	# senior citizens served Reduction in hospital readmissions

Priority Health Need: Effective Care for an Aging Population

Long Term Goal: To provide information and resources in support of Advance Care Planning for Genesee County residents.

Advance Cons. Advance Flint ACD Advance Flint Conseque Country Income	t Measures
Advance Care Planning initiative through Greater Flint Health Coalition McLaren Flint ACP Advance Care Planning Educator attend ACP Task Force meetings 4 x per year as well as Instructors Workgroup and community training Workgroup and community training ACP educator conducts one-on-one sessions with patients at McLaren Flint who are seeking information and/or require assistance in completing their Advance Directive forms; ACP educator conducts monthly Advance Care Planning community presentations the second Thursday of every month; ACP educator presents at community outreach events, such as health fairs, support groups, senior events.	# of people receiving information about

Priority Health Need: Infant and Maternal Health

Long Term Goal: To improve breastfeeding initiation and duration rates among Women, Infants and Children (WIC) participants and WIC-eligible mothers

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Implement Memorandum of Understanding (MOU) between McLaren Flint, Genesee County Health Dept. and Special Supplemental Nutrition Program for Women, Infants and Children (WIC)	Make services of WIC Breastfeeding Peer Counselor available to WIC eligible mothers who deliver infants at McLaren Flint for breastfeeding education, resources and support. Service is available Monday, Wednesday and Friday from 10- noon.	WIC Breastfeeding Peer Counselor Nursing Staff at McLaren Family Birthplace Educational materials related to breastfeeding	Genesee County Health Department Special Supplemental Nutrition Program for Women, Infants and Children (WIC	Increase exposure and use of WIC Special Supplemental Nutrition Program, with goal of improved infant health.	# of mothers participating in WIC counseling session

Priority Health Need: Infant and Maternal Health

Long Term Goal: Identify and address variation in obstetric care in the State of Michigan and utilize best practices in support of quality outcomes

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Participate in Obstetrics Initiative (OBI) Funded by Blue Cross Blue Shield of Michigan/Blue Care Network	OB Nursing Staff participation in Skills Fair class (30 staff members; 1 hour class) OB/GYN physician, midwives, OB educator, OB nursing manager, OB data abstractor participate in conferences and workgroups with colleagues across the state	BCBSM/Blue Care Network OB/GYN physicians Midwives McLaren Family Birthing Center staff and administrators	74 hospitals Statewide BCBSM/Blue Care Network	Mothers and babies receive best practice obstetrics care, with goal of enhanced quality and clinical outcomes.	Reduction in C- section rate at McLaren Flint Improvement in quality measures

Priority Health Need: Infant and Maternal Health

Long Term Goal: Increase access to childbirth education and resources for women in the Genesee County community.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Free childbirth classes to any expectant mother,	McLaren Flint Family Birthplace offers free classes	Childbirth educators	Expectant parents in Genesee County	Improved skills, knowledge and comfort level for	# of people taking classes
father, support person in the community;	to the public in: Natural Comfort Techniques Class	McLaren Flint facilities Marketing		expectant parents and caregivers, with goal of improved infant	# of mothers receiving breastfeeding counseling
Free breastfeeding counseling	Childbirth Preparation Class	materials/online content to promote classes		health and wellbeing.	
	Baby Care class Breastfeeding Class				

Priority Health Need: Substance Use

Long Term Goal: Long Term Goal: Implement a comprehensive strategy to provide access to substance use treatment, prevention, and education regarding opioid misuse throughout Genesee County.

NOTE: McLaren Flint participates with the Greater Flint Health Coalition, Hurley Medical Center, Genesys Health System and other partners in a collaborative community –wide Task Force to address the Opioid Epidemic (see detailed strategy and actions below)

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Support for Community-Wide	Initiate Medication Assisted Treatment (MAT) in Emergency Departments	Emergency Departments	Hospitals - Ascension Genesys Hospital - Hurley Medical Center - McLaren Flint	Increased number of individuals experiencing opioid misuse beginning treatment and connected to treatment services	# of patients provided MAT
Strategy to Address the Opioid Epidemic	Provide local medical residents and staff physicians with supports to obtain MAT certification	Family and Internal Medicine Residency Programs	Hospitals - Ascension Genesys Hospital - Hurley Medical Center - McLaren Flint -MDHHS	Increased number of physicians able to provide MAT and more individuals being able to access MAT for opioid misuse	# MAT certified physicians # of patients provided MAT

	Implement targeted Naloxone distribution	Pharmacies	Hospitals - Ascension Genesys Hospital - Hurley Medical Center - McLaren Flint Genesee Health System	Increased availability of Naloxone for use when needed	# Naloxone kits distributed
	Screen for fentanyl in routine clinical toxicology testing	Emergency Departments Medical and Surgical Patient Services	Hospitals - Ascension Genesys Hospital - Hurley Medical Center - McLaren Flint	Improved identification of individuals exposed to fentanyl through illicit drug use.	# toxicology tests that include testing for fentanyl
	Tailor training and technical assistance to assist providers in using best practices	Medical and Family Medicine Residency Programs Congdon Lecture Series	Hospitals - Ascension Genesys Hospital - Hurley Medical Center - McLaren Flint	Increase knowledge and practice of best practices related to opioid prescribing and treatment	# of training/educational offerings # of opioid prescriptions dispensed # of practitioners participating in
Support for Community-Wide Strategy to	Utilize Opioid Overdose Recovery Program (OORP) throughout care delivery departments	Emergency Department Medical and Surgical Patient Services Residency Clinics	Hospitals - Ascension Genesys Hospital - Hurley Medical Center - McLaren Flint New Paths, Inc.	Improve the linkage of individuals with substance use to available treatment services	# referrals made to OORP # referred individuals entering treatment
Address the Opioid Epidemic	Initiate patient education initiatives	Emergency Department Medical and Surgical Patient Services Residency Clinics	Hospitals - Ascension Genesys Hospital - Hurley Medical Center - McLaren Flint GFHC	Increase awareness of community members as to issues surrounding opioid use and resources available to assist them	# educational materials distributed