

Announcing the
McLaren
Health Care
AT&T Employee Benefit
Program

Enrolling in the McLaren Health Care Employee Discount

Option 1: McLaren Health Care Premier Website

If you have existing AT&T wireless service (or if you are new to AT&T and want to purchase new service from this site the monthly service discount will automatically be added once you complete your order) you may register for the discount by following the instructions below.

1. Go to <http://www.att.com/wireless/mclaren> and then enter the zip code for your location and select “create a new AT&T account” or “register for discounts”. Once you have entered this information select continue to enter the site.

The screenshot shows the AT&T Premier website registration page. At the top, there is the AT&T logo and navigation links for Premier Home, Current Offers, Cart, and Order Status. Below the logo is a dark blue navigation bar with 'PREMIER STORE' and 'SUPPORT' buttons. The main heading is 'Get Started'. A form area contains several options: 'Create a new AT&T account or register for discounts' (selected), 'Shop for phones, devices and plans', and 'Register an existing AT&T account with your company's discount program' (highlighted in yellow). Below these are fields for ZIP code and a checkbox for transferring an existing number. Other options include 'Add to, upgrade or migrate an existing AT&T billing account' and 'Shop for Accessories'. A 'Continue' button is at the bottom right.

2. From the home page and click on the “Enroll Now” link.

The screenshot shows the AT&T Premier website home page. At the top, there is the AT&T logo and navigation links for Premier Home, Current Offers, Cart, and Order Status. Below the logo is a dark blue navigation bar with 'PREMIER STORE' and 'SUPPORT' buttons. A secondary navigation bar lists 'Phones & Devices', 'Rate Plans', 'Accessories', 'Packages', 'Current Offers', and 'Discount Registration'. The main heading is 'Welcome'. A large banner for 'Not Every Coffee Shop Has Wi-Fi' features a laptop and a USB device. Below the banner are four 'Shopping Options' boxes: 'Packages', 'Phones & Devices', 'Plans', and 'Accessories'. A yellow box asks 'Already an AT&T Customer?' with an 'Enroll now' link. A 'Premier Opt-in Advantage' box offers email alerts. At the bottom, there are 'Premier Packages' for Sony Ericsson W350 Blue, Nokia Surge(TM), and Moto(TM) EM330. A 'Current Offers' box shows '\$25 off online orders'.

3. Enter your email address your current mobile number (if a Family Talk Plan enter the primary number) and select continue

The screenshot shows the AT&T Sponsorship Program enrollment page. At the top left is the AT&T logo. Below it is a blue header bar with the AT&T logo. The main heading is "AT&T Sponsorship Program". Below the heading is a "Validate Now" link. The form contains the following text: "*Required field", "Please enter your email address and AT&T wireless number to complete your IRU enrollment. We will use this email address to send you updates on the status of your enrollment request.", "Special benefits are provided solely as a result of the business agreement between AT&T and your organization and are subject to change and/or discontinuation without notice to you. Requires a two year service agreement and qualified plan. Other restrictions apply. If you have a question about your eligibility, please contact your organization's benefits coordinator or telecommunications manager.", "*Email:" followed by an input field, "No email or can't validate your wireless number?" with a question mark icon, "*AT&T Wireless Number:" followed by three input fields and the text "If you have an AT&T family plan, enter the wireless number for the primary line.", and a "Continue" button. At the bottom, there is a small link to the AT&T privacy policy.

4. On the next page enter the last 4 digits of your SSN and the zip code of you billing address and click continue
5. Click to accept
6. Once you have completed this process you will receive an email confirmation at your email address. Please keep in mind this may take up to 2 billing cycles to be added to your account

Option 2: Visit an AT&T Corporate Owned Store (to locate go to wireless.att.com/find-a-store)

Another option to sign up for the discount employees may visit an **AT&T Corporate Retail Store** to register for the discount and shop for new and existing services.

1. Locate the closest store to your home or work by visiting wireless.att.com/find-a-store
2. Provide the McLaren Health Care Individual Responsible User (IRU) **Foundation Account Number (FAN) 3001777** to the store employee. Then complete, sign, and date employee discount application in store
3. Provide store employee with valid company email address
4. If employee does not have valid company email address employee must provide proper proof of employment
 - **Pay Stub with company name,**
 - **Company business card (must contain company email address)**
 - **Company Photo ID Badge**
5. AT&T Store employee will fax employee discount application or employee may fax the application on their own to AT&T at 877-667-0534. Alternatively they may email the employee discount application to servicediscount@amcustomercare.att-mail.com.
6. If employees have questions about their enrollment they may contact AT&T Employee Discounts at 877-290-5451

Ordering New Service

To get started visit <http://www.att.com/wireless/mclaren> - this link will take you to the McLaren Health Care AT&T Employee Discount Site. This site will allow you to:

- Shop for new (including porting their number from another carrier) or add to existing services
 - **Current Offers Section:** This section notes all of the available promotions available to McLaren Health Care Employees. It is a great idea to check this site frequently since we have weekly promotions on certain products.
 - Obtain all available Mail-In and Instant Rebate Forms
 - Register for the monthly discount
1. Go to <http://www.att.com/wireless/mclaren> and then enter the zip code for your location and select "create a new AT&T account" or "add to, upgrade or migrate an existing Billing account". Once you have entered this information select continue to enter the site.



Get Started

*Required field

- Create a new AT&T account or register for discounts
 - Shop for phones, devices and plans
 - Register an existing AT&T account with your company's discount program
 - * Enter the ZIP Code where you will use your phone or device most often.

 - Transfer my existing number to a new account
 - Add to, upgrade or migrate an existing AT&T billing account
 - Phone, device and plan upgrades
 - Add a line of service
 - Add a line to an existing FamilyTalk plan
 - You will have the option to transfer (port) your number from another service provider to your existing AT&T account in the next step
- [Shop for Accessories](#)

Continue

2. To order new service (or add to existing AT&T service) select any of the highlighted shopping options below

The screenshot shows the AT&T Premier Store homepage. The top navigation bar includes 'PREMIER STORE' and 'SUPPORT'. A secondary navigation bar highlights 'Phones & Devices', 'Rate Plans', 'Accessories', 'Packages', 'Current Offers', and 'Discount Registration'. The main content area features a 'Welcome' message and a large promotional banner for the BlackBerry Curve 8900. Below this is a 'Shopping Options' section with four highlighted buttons: 'Packages', 'Phones & Devices', 'Plans', and 'Accessories'. The 'Premier Packages' section lists three packages: LG Incite Package, LG Xenon(TM) Black Package, and Sony Ericsson W350 Blue Package. On the right side, there are several promotional boxes: 'Get Started' with links to 'Shop for new service' and 'Shop for Accessories'; 'Already an AT&T Customer?' with a 'Discount Registration' button; 'Premier Opt-in Advantage' with a 'Sign up' button; and 'Current Offers' with a 'View All' button.

- You will then be prompted to begin selecting your device, rate plans for your order. Please pay attention to the “view details and offers” for each device. This will give you details on the pricing for each one.

- Please note the monthly discount will automatically appear for each qualified rate plan. Please note the monthly discount will automatically appear for each qualified voice and data rate plan above the originally price.

Individual Plans | **Group Plans**

Nation Plans [View Plan Map](#)

With AT&T Nation GSM Rate Plans, you never pay roaming or long distance charges! Select plans include Unlimited Nationwide Mobile to Mobile Minutes, Unlimited Night & Weekend Minutes, and include hundreds of Anytime Rollover Minutes. NOTE: \$99.99 Unlimited Nation Plan is not eligible for contracted service or combined billing discount.

Plans	Example Monthly Charge	Anytime Minutes	Included Nights/Wknds	Mobile to Mobile	
Nation 450 w/Rollover	\$36.79 Originally \$39.99	450	5000	Unlimited	Add to Cart
Nation 900 w/Rollover	\$55.19 Originally \$59.99	900	Unlimited	Unlimited	Add to Cart
Nation 1350 w/Rollover	\$73.59 Originally \$79.99	1350	Unlimited	Unlimited	Add to Cart
Nation 2000 w/Rollover	\$91.99 Originally \$99.99	2000	Unlimited	Unlimited	Add to Cart
Nation Unlimited	\$99.99	Unlimited	Unlimited	Unlimited	Add to Cart

Your Basket

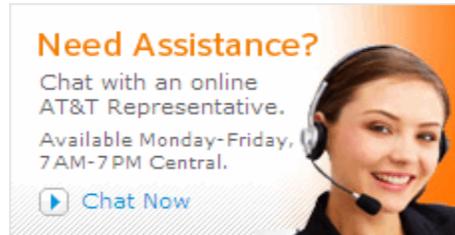
Line 1 for: Myname Here [Remove](#) [Assign Name](#)

- Phone/Device:** iPhone 3G - 8GB Black [Change](#)
- Accessories:** [Shop for Accessories](#)
- Voice/Data Plan:** [Shop for Plans](#)
- Features:** [Choose a Phone/Device and Plan to see available features.](#)

[Add another line of service](#)
[View Cart](#)
[Save Cart](#)

Already an AT&T Customer?
[Discount Registration](#)

Continue the buy flow to complete your order. Should you have any questions while placing your order you may click to chat with a representative in real time:



FAQ's

What types of voice & data plans are eligible for the monthly service discount?

Currently a voice plan of \$34.99 or higher qualifies for the monthly service discount and unlimited data plans (i.e. BlackBerry Personal/Enterprise/Tethering/Bundles, iPhone Personal/Enterprise, PDA Personal/Enterprise/Tethering/Bundles, DataConnect 200MB/5GB)

What types of voice plans are not eligible for the monthly service discount?

At this time, the **Unlimited** calling plans and the **Unity** plans are not eligible to receive the discount. However, it is still beneficial to enroll because you may have a data plan that qualifies.

Are Family Plans eligible for the monthly service discount?

Yes! The discount is applied to the Primary line for the voice portion and all lines will receive a discount on the Data portion if they are using a SMART phone like iPhone, BlackBerry, etc.

Are my home wireline services (DSL, Home Phone, UVerse) eligible for the monthly service discount?

At this time only wireless service from AT&T are eligible for the monthly service discount.

Will I be required to sign a new Agreement to enroll in the Program?

You will not be required to sign a new Agreement to enroll unless your current wireless Agreement has expired. If your current Agreement has expired and you choose to enroll, you may also upgrade your device with the lowest price with an Agreement. If decide to enroll and not upgrade at the same time you will still keep your upgrade status and will be able to upgrade at the lowest price with an Agreement at a later date.

Are iPhone plans eligible?

All iPhone 3G/3GS/4 plans **are eligible**. At this time, iPhone 2G plans are not eligible to receive the discount.

Are iPad plans eligible?

iPads are eligible if **enrolled under a DataConnect Enterprise plan**. iPads on a Prepaid Data plan do not qualify. To convert your current prepaid plan to this program call customer care at 800 331 0500, or visit your nearest store (att.com/find-a-store).

What is the Premier employee site?

The McLaren Health Care Premier employee site can be found at www.att.com/wireless/MCLAREN. This site is dedicated solely to employees at McLaren Health Care, and is available 24/7 and can be reached from a secure intranet site or the internet. Through this site you can sign up for new service or add to existing service. Please check the "**current offers**" periodically as there are usually special offers that are only available via Premier. There is also a variety of customer service features associated with this site and live online support is available.

Do I need to mention a company code (also referred to as an IRU FAN) on the Premier site when placing an order?

No. The McLaren Health Care Premier Employee Site automatically enrolls you when placing an order. If you already have service with AT&T but are not enrolled yet, you may click on the 'Discounts Registration' link and follow the instructions to register (see above).

Are the same phones available on the Premier employee site as the corporate retail stores?

It is possible that the Premier site has a device that is not currently offered through the retail channel and vice versa. Please check current availability by going to the Premier store and entering your zip code. Keep in mind that the Premier site may also offer refurbished devices at a discount price.

When will the discount appear on my monthly bill?

It may take up to two billing cycles, but often times it is much sooner than that. Once it has been applied the discount will appear as "National Account Discount" on your bill.

Is it possible to keep my current number if I decide to move my service to AT&T?

Absolutely! Often referred to as "porting" or "transferring" your number you may do this in store and even on the Premier site. If you decide to purchase from the Premier site be sure to select "Transfer my existing number to a new account". You will also need information from your current provider (account number, billing address) in order to completely. This information is generally available on your current bill.

If I "port" or "transfer" my number from Premier will it immediately cancel my current service once I complete the order?

No, your current service will continue to work without interruption. Once you receive your order you will be required to call AT&T and complete the activation. Once you have completed this process it will then "port" or "transfer" your number to AT&T and then cancel your service with your previous carrier.

How can I receive a rebate on the equipment I purchase through the Premier Site?

All mail-in rebates and instant rebates are listed on the "current offers" section of the Premier site. The mail-in rebates are available as a PDF document and may be downloaded directly from the site. Please keep in mind many of these rebates require a qualified voice and data plan. You may view these terms and conditions for each device on the current offers section and also on each PDF form.

Are there other offers that are available to me?

Refer-A-Co-Worker/Friend: Every time your employees refer a friend or family member, who activates new qualifying AT&T wireless service, we will reward each employee with their own \$25 AT&T promotion card. The \$25 AT&T promotion card may used to buy the latest AT&T phone, accessory, etc. They may also use it to pay their AT&T bill. To learn more, go to referral.wireless.att.com

What numbers may I call for customer care and Premier Site technical support?

For customer care please contact, AT&T Mobility Business End User Care (General Support, Billing Questions, Device Info) (800) 331-0500 (24/7) for Premier Technical Support please call (866) 499-8008 (Mon - Fri, 7:00 a.m. - 7:00 p.m. CST).

For questions on enrollment, contact AT&T Employee Discounts at 877-290-5451.