

GREAT REASONS TO CHOOSE McLAREN

- **More than 16,000 physicians, 60 hospitals and ancillary providers**
- **Nurse Help Desk to answer your medical questions**
- **Travel network with more than 900,000 physicians and 5,000 hospitals throughout the United States and 196 countries**
- **Welcome calls to all new members who may need individualized support**
- **Award-winning program, "You've Got a Nurse," available to all members**
- **Average call-waiting time of less than 30 seconds for customer service**
- **Mailings and personal calls to remind members of preventive screenings and checkups**
- **Health Care Coach assigned to each member**
- **Recognized by *Modern Healthcare* as one of the Best Places to Work in 2010**



HEALTH PLAN

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