NEWS RELEASE
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Magellan Rx Management
Statement Regarding Security Incident
Potential impact to McLaren Health Plan members

Phoenix, Ariz. – November 27 2019– Magellan Health, Inc. (NASDAQ: MGLN) today announced that its subsidiary, Magellan Rx Management, discovered that an anonymous, unauthorized third party accessed the email account of one employee who handled member data for McLaren Health Plan in Flint, Michigan. Magellan Rx was contracted with McLaren Health Plan until Dec. 31, 2018.

The Company learned of the incident on July 5, 2019 in which unauthorized access to the employee's email account occurred on May 28, 2019. The Company immediately secured the employee's email account and conducted a thorough investigation of all email accounts and all other Magellan systems. McLaren was notified of the incident on October 4, 2019.

The Company believes the employee may have been the target of a phishing scam and that the purpose of the unauthorized access to the email account was to send out email spam.

As a result, member protected health information may potentially have been accessed. The affected email account contained information which may have included member's name, date of birth, health plan member ID#, health plan, provider, diagnosis, drug, and authorization information.

A third-party expert assisted in the investigation, which found no evidence that the hackers actually accessed, viewed or attempted to use the information in the employee's email account. It also found no compromise or unauthorized intrusion into any other Company systems containing member personal information.

The Company is notifying impacted members of the incident and offering credit monitoring services through ID Experts. Individuals who have questions can call the toll-free number at (833) 959-1351 which is available Monday through Friday, 9 a.m. - 9 p.m. Eastern Time. The website is https://ide.myidcare.com/magellanhealthcare-nia-protect/.

Magellan Health is committed to safeguarding the privacy and security of health plan member information and takes this matter very seriously. The Company notified law enforcement about this incident, implemented enhanced security and authentication measures to further protect its email system, and is updating mandatory training to help employees keep their computers more secure.

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