



Optum VPay Provider Update – November 2022

McLaren Health Plan (MHP) offers several claims payment options for all lines of business. Effective mid-December, MHP will begin using a new virtual card product issued through the Mastercard® network.

If you are currently enrolled for automated clearing house (ACH) payments for MHP, there will be no changes to your payment delivery.

If you are NOT currently enrolled in ACH payments for MHP, we will begin distributing payments in mid-December via virtual card.

Here's what you get with the new virtual card product:

- Distribution by preference (fax/mail/portal)
- No set up required – Processed using existing credit card terminal
- Delivered with remittance advice attached, if applicable
- One-time use – No need to store or maintain any virtual card information

Virtual cards require no setup to process and can help:

- Expedite claim payments
- Reduce costs
- Minimize fraud
- Make the delivery of funds more secure

If you receive a virtual card and prefer other payment options such as ACH or check, please contact Payment Services Support at 888-477-0067 after receiving your first virtual card payment.